

THE BED BOSS®

1 & 14 YEAR LIMITED WARRANTY

CONGRATULATIONS on the purchase of your new adjustable bed base from THE BED BOSS®, covered by THE BED BOSS's best warranty.

THE BED BOSS® warrants the product to the original purchaser only, for residential use only, from manufacturing defects for a period of 15 years from Date of Purchase. The warranty covers the adjustable bed base product only. The Purchaser is responsible for all shipping costs to THE BED BOSS®. DO NOT SHIP THE PRODUCT TO THE BED BOSS® WITHOUT FIRST CONTACTING THE BED BOSS FOR INSTRUCTIONS. DO NOT RETURN THE PRODUCT TO THE RETAILER WHERE YOU PURCHASED IT.

This warranty covers manufacturing defects only. Damage to the product caused by abuse, misuse or not properly following the care instructions will void the warranty. THE BED BOSS® is not responsible for any incidental or consequential damages resulting from the use of its products. The responsibility of THE BED BOSS® shall not exceed the purchase price of the warranted product. This warranty will only be honored when accompanied by a copy of the original proof of purchase from an authorized retailer, reseller, or distributor. This warranty is not available where the adjustable bed base is used for commercial, institutional, or rental purposes.

PRODUCT WARRANTY REGISTRATION

Product registration must be completed within 90 days of purchase. Registration of the product online entitles the original purchaser to an additional 1 year of full warranty coverage as outlined below, for a total period of 2 years from date of purchase. Visit thebedboss.com/warranty to complete the Warranty Registration process. Provide complete contact information. Choose Warranty Registration as the Contact Reason. Attach an image of the original purchase receipt. Submit.

THE BED BOSS® reserves the right, upon the presentation of a product covered by the warranty, to repair or replace with the same. In the event that a particular product is no longer manufactured, THE BED BOSS® shall have the right to replace the product with a substitute product that most nearly resembles the warranted item.

1 YEAR FULL WARRANTY

This adjustable bed base and the motor system is warranted against defects in the workmanship or materials for a period of one (1) year from the date of purchase. Upon written notice during the first year after the date of purchase, THE BED BOSS® will provide a replacement part (at no cost to the purchaser) for any defective Adjustable bed base part and/or motor system. When the adjustable bed base and/or motor system at hand is found to be DAMAGED, not DEFECTIVE, all costs incurred to inspect and/or correct the requested issue will be the financial responsibility of the purchaser. If a service call is requested by purchaser within Year 1 to complete a diagnostic or repair, a fee of \$100 will be charged to the purchaser, due and payable prior to service. Year 2: \$200. Year 3-15: \$300.

14 YEAR LIMITED PARTS WARRANTY

Upon written notice during the second year through the 15th from the date of purchase, THE BED BOSS® will replace, upon terms and conditions set forth in this paragraph, any mechanical bed base part found to be defective. This limited warranty shall not apply unless the defective part is returned to THE BED BOSS® according to the direction of an THE BED BOSS representative. The purchaser shall pay all service and transportation costs related to the replacement of the defective part and required to pay 1/14 of the current replacement cost of the parts times the number of year used.

ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply; (a) to any damage caused by the purchaser; (b) if there had been any repair or replacement of adjustable bed base parts by an unauthorized person; (c) if the adjustable bed base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner's Manual and this warranty; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers. Contact the dealer for warranty information on these items; (e) if there has been any modification of the adjustable bed base without prior written consent by THE BED BOSS®; (f) to costs for service calls, including but not limited to costs for service calls solely for the purpose of education the consumer about the adjustable bed base, service calls for the replacement of defective parts under the manufacturer warranty, or service calls which find an unsatisfactory power connection; (g) if the recommended weight restriction is not followed (refer to the advisory section of this manual), the warranty will be void. Repairs to or replacement of an adjustable bed base or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period. The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by THE BED BOSS at its option and in its sole discretion. Repair or replacement shall be the sole remedy of the purchaser. There shall be no liability on the part of THE BED BOSS® for any special, indirect, incidental, or consequential damages or to any other damage, claim, or loss not expressly covered by the terms of this warranty. This limited warranty does not include reimbursement for inconvenience, removal, installation setup time, loss of use, shipping, or any other costs of expenses, THE BED BOSS® and/or its service technicians shall not be responsible for moving furniture or any other items not attached to the adjustable bed base in order to perform service on the adjustable bed base. It is the sole responsibility of the purchaser to provide adequate space and accessibility to the adjustable bed base. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled. THE BED BOSS® makes no other warranty expressed or implied, and all implied warranties of merchantability and fitness for a particular purpose are disclaimed by THE BED BOSS® and excluded from this agreement. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser.

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